



MORDEN COLLEGE

Interesting People Living Life to the Full



Appointment Companion Volunteer

About us

Morden College is a Charity dedicated to supporting older people. Today the Charity's core purpose is to provide older people who are in need with a home for life, to support them as they grow older, and to provide care services, including residential care and residential nursing care, if the need arises.

We are a strong community, committed to enabling the older people we support to have the highest quality of life, for the rest of their life.

About the role

As an Appointment Companion Volunteer, you will accompany residents to their appointments using the College minibus, private taxi, or public transport. It can be an anxious time for the residents so you will be offering reassurance where necessary, offering to help with navigating to and from appointments and ensuring residents return home safely.

Your main tasks will be:

- To meet with residents at agreed times and locations.
- To provide reassurance and friendly conversation.
- To wait for residents when they are in their appointments. You will not be attending the appointments with them.
- To push residents in a wheelchair to their appointments, where necessary.
- To ensure residents return home safely.
- To report any concerns or problems to the appropriate department in a timely manner.

We are looking for volunteers who can support residents on both our Blackheath site and Beckenham site. Please let us know if you have a preference for location.

Training & Support

You will receive a full induction on boundaries and wheelchair safety. You will also receive training on safeguarding, health and safety and mental health awareness.

Due to the nature of the role and responsibilities required, you will be required to undergo an Enhanced with Barred List DBS check.

You will be supported by the Volunteering Manager who will ensure your training, induction and development needs are met.

Covid-19 Protocols

Morden College is a Covid-secure workplace. Volunteering activities are appropriately risk assessed and risk assessments are reviewed regularly. You will be given personal protective equipment to wear which is appropriate to the role. You will be PCR tested and Lateral Flow tested at the start of your volunteering session. The same rules about social distancing, washing and sanitising your hands and wearing a face mask will still apply.

This role is in line with current Government restrictions. For more information, visit <https://www.gov.uk/government/publications/supported-living-services-during-coronavirus-covid-19/covid-19-guidance-for-supported-living> and <https://www.gov.uk/guidance/enabling-safe-and-effective-volunteering-during-coronavirus-covid-19>.

Expenses

You will be reimbursed for out-of-pocket travel expenses incurred while volunteering. You will also be offered lunch expenses when volunteering for more than 4 hours.

About you

We are looking for volunteers who:

- Can commit to a minimum of 4 months
- Have some experience with older people, whether it be a family member, friend or colleague (this is not essential but is preferable)
- Have good listening and communication skills
- Are patient and kind. Some appointments have a long wait time.
- Are able to push someone in a wheelchair
- Are reliable, honest and committed

This role would help you if you are:

- Looking to make a positive impact in your community
- Thinking of pursuing a career in social work or support work
- Looking to develop your interpersonal skills
- Looking to gain experience with older people

Interested?

For more information please email Juliet Turk, Volunteering Manager, volunteering@mordencollege.org.uk for an Application Form.

You will need to provide two references and will be invited to have an informal discussion with the Volunteering Manager.